TOWN OF WEAVERVILLE

WATER ADJUSTMENT REQUEST

The Weaverville Town Council has established a policy NOT to adjust water bills except in rare and unusual cases. See below for Code of Ordinance regarding water bill adjustments.

Sec. 30-107. – Billing Adjustments.

The town will consider adjustments to customer's water bills based on the provisions contained in the town's customer service policy (Section 30-83), as adopted and amended by town council. The town will not make more than one adjustment in a 24-month period. (Ord. of 8-18-2008, § 3.7; Ord. of 4-16-2012, § 4)

Please describe your problem in detail and attach any documentation for repair of this problem, such as plumbers' billing, equipment, etc.

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Acknowledgment:

I am requesting this water bill adjustment pursuant to Section 30-107 of the Town's Code of Ordinances and agree that I will not request additional adjustments with the next 24 months (2 years) from the date of the Town's approval of this water adjustment and that all information within this request is accurate.

_____ _____ _____

Printed Name of Requesting Party Signature Date

Town Manager Approval: ☐ Yes ☐ No Notes_____

_____ _____

Town Manager Signature Date